

SaaS Security Standards for Healthcare

A deep dive into the security
framework for SecureCloud P2P



Introduction

Healthcare organizations are looking to leverage technology to reduce the cost and inefficiency of their back office operations, and they need to ensure those solutions have the security standards the healthcare industry requires.

SecureCloud P2P offers healthcare companies a secure platform for AP Automation and Purchase to Pay. The platform enables companies to capture vendor invoice data, process invoices with an approval workflow, automatically match POs, automate purchase requisitions and more.

This paper addresses the security features healthcare organizations demand for their SaaS platforms.



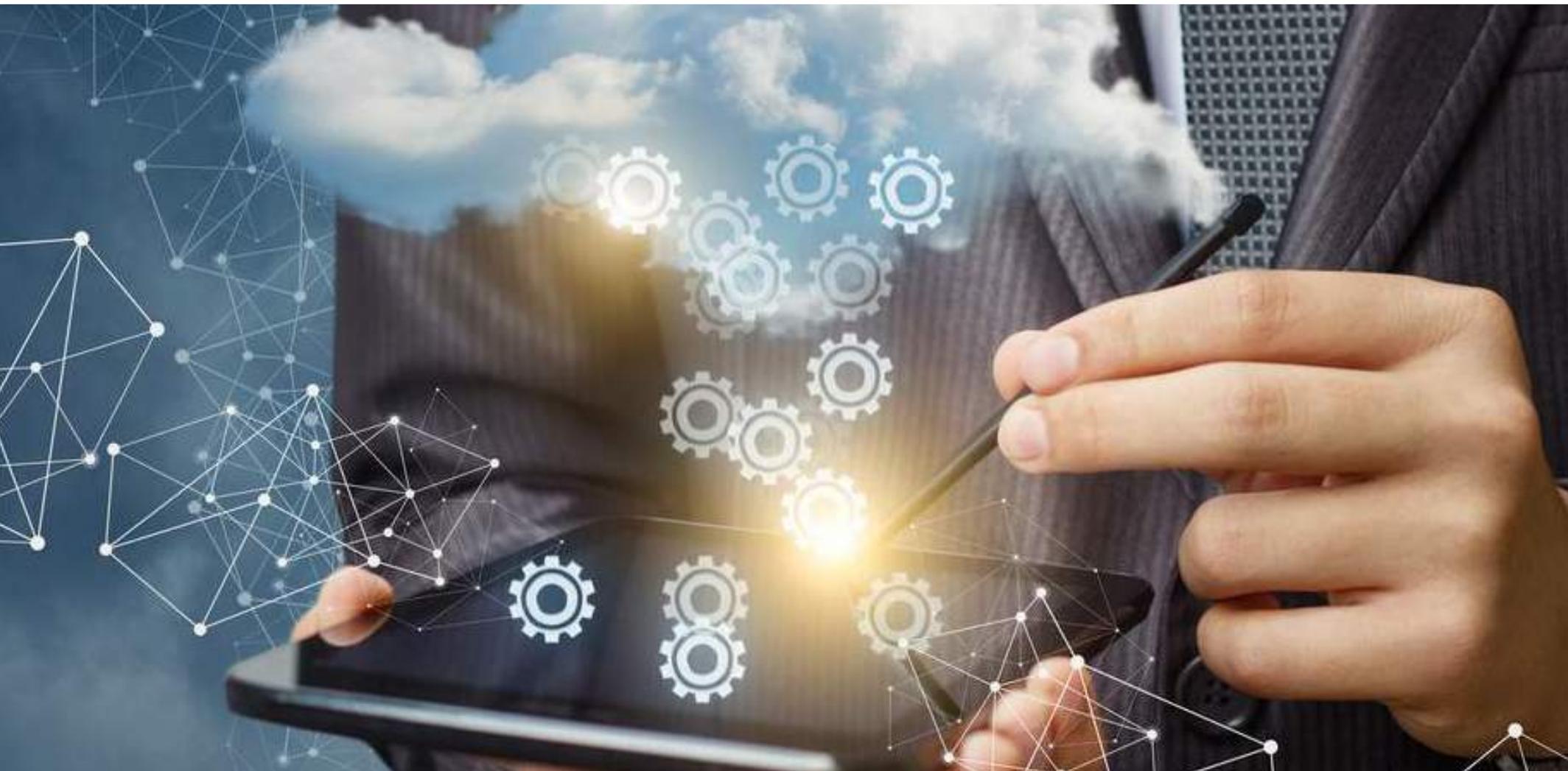
Mitigate threats, ensure compliance AND protect the enterprise

Although confidence in public cloud technology has increased, healthcare organizations opting to leverage cloud solutions to gain cost and operational advantages over the competition face additional security concerns.

According to EY Global Information Security Survey 2018–19, “77% of organizations are still operating with only limited cybersecurity and resilience,” and 69% of CEOs in the survey say that “they are either somewhat or extremely concerned about cyber-threats.”

These cyber-threats are escalating because of the proliferation of complex, rapidly evolving technologies including increased mobility and the Internet of Things (IoT).

Integration with expansive networks of third-party vendors and cross-border data exchanges only adds to the challenge of managing information security threats. However, while there are no regulations that prevent health organizations moving to the cloud, there are approaches to managing the cloud that mitigates risk and ensures regulatory compliance.



Minimize risk with a shared security model

Robust security in the public cloud depends on both cloud service providers and clients committing to a shared security model.

While considering the use of cloud, healthcare organizations need to assess the adequacy of a cloud service provider's processes and controls to assure the availability, confidentiality, and integrity of data stored in the cloud.

Data privacy and integrity is only as good as the layers of security, governance technologies, operational practices, and compliance policies that the cloud provider puts in place.

Leading cloud platforms—such as Microsoft Azure—comply with regulations such as Center for Financial Industry Information Systems (FISC), Payment Card Industry Data Security Standards (PCI DSS), and Service Organization Controls (SOC) 1, 2 and 3.

Leveraging decades of experience building enterprise software, Microsoft has incorporated security-aware software development, operational management, and threat-mitigation best practices into Microsoft Azure.

The result is a secure public cloud platform that can be even more secure than on-premise, private cloud installations.

But that's only one piece of the puzzle. While Microsoft Azure secures an organization's overall global cloud infrastructure, each Azure client still needs to deploy the layers of security

required to secure their own applications, content, and customer data.

Shared security requires the implementation of a comprehensive set of operating procedures and best practices based on internationally accepted standards including ISO, NIST, PCI, and HIPAA.



Secure your P2P with the 16 operating procedures and best practices every health organization requires

Following a risk-based approach with multiple layers of security and best practices, SecureCloud P2P's host environment encompasses a set of 16 necessary operating procedures and practices that continuously evolve according to industry trends and regulatory policies.

Operating Procedure/Best Practice	Impact Description
1 AC: Access Control Policy	Ensures that the appropriate levels of controls are defined and implemented throughout the environment.
2 AT: Awareness and Training	Ensures that all employees and contractors receive up-to-date security awareness training when hired and annually.
3 AU: Audit and Accountability	Ensures the implementation and management of audit trail controls in line with legal requirements for full accountability.
4 CA: Security Assessment and Authorization	Ensures annual compliance reviews are conducted and appropriate actions taken for non-compliance.
5 CM: Configuration Management	Ensures all assets are recorded in an up-to-date inventory for the rapid identification and removal of unauthorized assets.
6 CP: Contingency Planning	Ensures regular maintenance of a detailed contingency and business continuity plan, including roles and responsibilities.
7 IA: Identification and Authentication	Ensures verification of employees when hired and users when issued with multifactor authentication.
8 IR: Incident Response	Ensures the establishment of a formal security incident response program for the handling of security breaches or events.
9 MP: Media Protection	Ensures the registration and limits of laptop usage and the encryption of removable media.
10 PE: Physical and Environmental Protection	Ensures monitoring and management of physical access, adherence to fire regulations, and correct disposal of media.
11 PL: Planning	Ensures all networks are correctly configured, secured, maintained, and documented.
12 PS: Personnel Security	Ensures user security roles and responsibilities are clearly defined, communicated, and sanctioned as required.
13 RA: Risk Assessment	Ensures up-to-date maintenance of a formal, comprehensive risk management program for the use of information assets.
14 SA: System and Services Acquisition	Ensures a standardized process for procuring, authorizing, auditing, and managing external services.
15 SC: System and Communications Protection	Ensures multi-layered security protocols are in place for managing data, gateways, firewalls, whitelists, and exceptions.
16 SI: System and Information Integrity	Ensures the protection of all systems with proven, up-to-date anti-virus and malware solutions.

About Palette Software

Palette Software is a market-leading vendor of financial process automation for domestic and global corporations.

Palette solutions automate the connecting and matching of purchase orders, invoices and contracts, on-premise or in the cloud.

Customers experience significant and measurable cost savings, productivity gains and operational excellence. Palette solutions are GDPR compliant and optimize financial management for more than 3,500 customers in 50+ countries.

With 25 years of experience, Palette and its partners offer automation solutions for organizations of all sizes worldwide.

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About Project Hosts

Project Hosts implements security and compliance on Azure for US Federal government, healthcare organizations and commercial enterprise. Project Hosts' pre-audited environments give organizations turnkey compliance for their applications, removing a key barrier to migration from on-premise deployments into Azure.

Project Hosts environments hold certifications and authorizations from ISO 27001, HIPAA, HITRUST, FedRAMP, and the DoD, including a DoD IL5 PATO, just 1 of 7 companies to achieve this authorization.

Healthcare organizations, federal, state and local government agencies, and enterprises rely on Project Hosts to ensure they have a cloud solution that meets their business needs, their budget and most importantly, protects their organization, employees and data from unauthorized access or theft.

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